

## Our Commitments

### Quality Policy

The Board of Sterecycle is committed to attaining leadership in its core business, of waste recycling and recovery. In pursuing this aim, we endeavour to conduct business to the highest standard within the waste management market. In doing so our activities are covered by a quality management system registered to BS EN ISO 9001:2008.

We shall:

- Ensure that customer requirements are determined and are met with the aim of enhancing customer satisfaction.
- Endeavour to continually improve the quality of products and services.
- Monitor advances in technology and systems, and where practicable, employ those which offer advantages in operations and subsequent benefit to customers.
- Provide training, support and encouragement for employees to ensure effective implementation of quality improvement targets.
- Ensure that the policy is understood, implemented and maintained at all levels within the organisation.
- Ensure the policy is reviewed for continuing suitability.



### Environmental Policy

Sterecycle is committed to attaining leadership in its core business, the “recycling and recovery of waste”. In pursuing this aim, we endeavour to treat waste in accordance with the European Waste Hierarchy and to dispose of waste by the best practicable environmental option. We are committed to respecting and protecting the environment and preventing pollution. In doing so our activities are covered by an environmental management system registered to BS EN ISO 14001.

We shall :

- Comply with relevant environmental legislation and other requirements.
- Endeavour to continually improve our environmental performance.
- Take into account environmental criteria in the design, selection and installation of new plant and processes.
- Establish and review environmental objectives based upon this policy.
- Provide training, support and encouragement for employees to ensure effective implementation of environmental improvement strategies.
- Communicate our policy internally and externally.
- Conduct or commission environmental monitoring of key parameters in a planned and controlled manner, wherever relevant in accordance with recognised standards and methods.

Also we will :

- strive to reduce emissions to air and water
- diminish risks of land contamination
- optimise where possible the use of natural resources
- provide information and assistance to all customers to ensure materials are safely transported, handled and disposed of

## Health & Safety Policy

Sterecycle is committed to ensuring the health, safety and welfare of its employees. It further recognises responsibility for others who may be affected by its activities. Occupational health and safety is an integral part of business activities and performance in OH&S matters ranks equally with other company objectives such as those for production, quality and the environment.

The company will control its activities in line with the principles of OHSAS 18001 to :-

- comply with all legal requirements and beyond this will continually strive to improve towards achieving a high level of performance
- provide sufficient resources to ensure the policy is effectively implemented and maintained at all levels
- make OH&S a prime responsibility of all levels of management
- involve and consult employees on OH&S matters to encourage their commitment and understanding
- provide facilities and make arrangements for employees and their representatives to raise issues involving health & safety
- ensure all processes and systems of work are designed and properly supervised to take account of health & safety
- set performance objectives and make these known to employees
- ensure employees at all levels are suitably trained and competent to carry out their duties and responsibilities
- include OH&S in management reviews and assess the effectiveness of the policy and the system annually.



Every employee is required to co-operate in the effective implementation of the policy to ensure compliance with statutory obligations. Each individual must recognise responsibility for their own health & safety and for the health & safety of others who may be affected by their actions.